



Kingston House

bed and breakfast



Terms & Conditions

1. Rates shown on our website (www.kingstonhouse.co.za) and on the Nightsbridge booking system are current as at January 2016, but may be subject to change without notice. All rates are quoted in South African Rand, and include 14% Vat.
2. To avoid any misunderstanding, a booking constitutes a binding contract.
3. We require a 50% deposit payable within 48 hours (or by arrangement) in order to secure your booking. Bookings without a deposit payment are not confirmed bookings, and the accommodation will be cancelled if the deposit is not received by the agreed date. The remaining 50% is due on arrival. The full accommodation charge is payable as deposit for one night bookings.
4. We do not accept rage students.
5. A charge of one night's accommodation will be levied in case of no-show, or bookings cancelled within 24 hours of arrival date.
6. During the week check-in time is from 14h00 to 20h00, and over a weekend it is from 14h00 to 18h00. Check out time is 10h00, except by prior arrangement with the owner. Late check-ins will incur a surcharge of R250.00 unless arranged prior to arrival.
7. Only booked guests are allowed to make use of the allocated rooms. No persons, other than those quoted at the time of booking, are permitted to share the accommodation. For security reasons we do not allow outside overnight visitors. In the event of additional guests arriving, including children, they will be charged the regular rates, provided there is accommodation availability.
8. Payment may be made using credit cards (Visa, MasterCard, American Express, Diners Club), EFT, or by direct deposit into our Nedbank account.
9. On receipt of the deposit, the Terms & Conditions of the booking are deemed as being accepted.
10. Travel Agents: Bookings are not confirmed unless a reservation confirmation form is received together with a copy of the voucher.

Cancellation Policy

Should there be a notification of cancellation of a booking; the following cancellation fee will apply:

- More than 30 days prior to arrival: full refund of the deposit
 - Between 21 and 30 days: refund of 75% of the deposit
 - Between 14 and 21 days: refund of 50% of the deposit
 - Between 7 & 14 days: 25% refund of the deposit
 - Less than 7 days: no refund of the deposit
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- For high season and long weekends, deposits are not refundable in the event of cancellation within 30 days of arrival date.